

### **Business Overview**

Psaltry International Company Limited, a leading cassava processing company in Nigeria, sought to modernize its digital infrastructure to improve operational efficiency and enhance communication with stakeholders. Baselinks Business Consult, acting as an intermediary, outsourced this critical project to Digisperts Technology Limited, a specialized software development firm known for its expertise in creating tailored digital solutions. Digisperts Technology Limited was tasked with developing and implementing cutting-edge digital solutions to meet Psaltry International's specific needs, showcasing our ability to handle complex, outsourced projects efficiently.

# **Business Challenge**

Psaltry International faced several critical challenges that Digisperts needed to address:

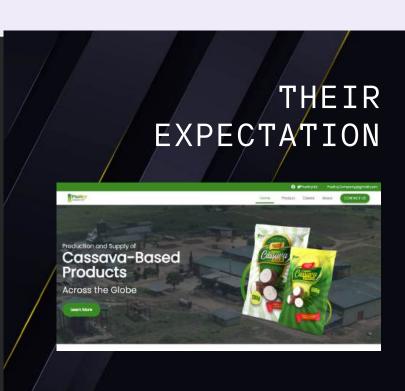
Outdated web presence: The existing website was not optimized for mobile devices and had poor performance, limiting its effectiveness in reaching potential customers and partners. Inefficient communication: The company lacked a centralized, secure email system, leading to communication gaps and potential security risks.

Data management: With increasing operations, Psaltry needed a robust system to manage and analyze large amounts of agricultural data.

Integration: The company required seamless integration between its web platform and communication tools to streamline operations.

Scalability: As a growing business, Psaltry needed solutions that could scale with their expansion plans.

Project management: As an outsourced project, clear communication and alignment between Digisperts, Baselinks, and Psaltry was crucial for success.



- 1. Develop a high-performance, responsive web application with a modern design and intuitive user interface.
- 2. Implement a secure, custom email server and client system with 95%+ deliverability rate.
- 3. Complete the entire project within a 3-month timeframe while maintaining transparent communication and regular updates.
- 4. Ensure mobile optimization and fast loading times across all devices to increase mobile traffic by at least 40%.
- 5. Implement robust security measures and data protection protocols across all systems.
- 6. Deliver clean, maintainable code with scalable architecture for future growth.
- 7. Offer 3 months of priority post-launch support and technical consultation.

# Solution Highlights

Digisperts Technology Limited developed a comprehensive digital solution package:

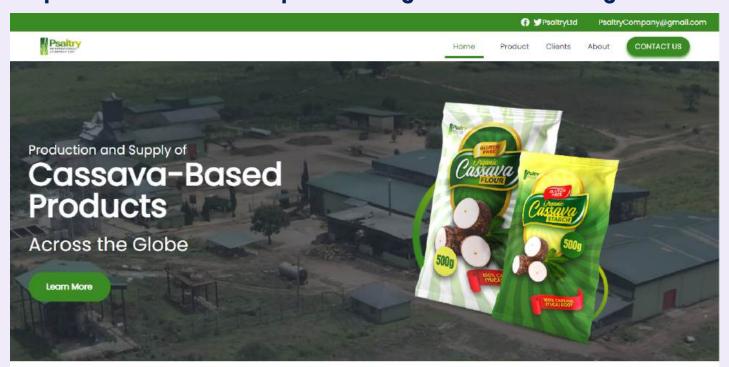
### **Responsive Web Application:**

Created a modern, responsive web app optimized for all devices Implemented data visualization tools for agricultural insights Integrated a content management system for easy updates

#### **Custom Email Client and Server:**

Developed a secure, custom email server with end-to-end encryption

Created a user-friendly web-based email client
Implemented advanced spam filtering and virus scanning



Integration and Optimization:
Ensured seamless data flow between the web app and email system
Implemented single sign-on (SSO) for a unified user experience

systems

for

both

performance and security

**Optimized** 

Provided regular progress updates and milestone achievements

Established clear communication

channels with Baselinks and Psaltry

Implemented agile methodologies

and

responsive

**Project Management:** 

flexible

development

for

### Value Delivered

Digisperts Technology Limited's implementation resulted in significant improvements for Psaltry International:

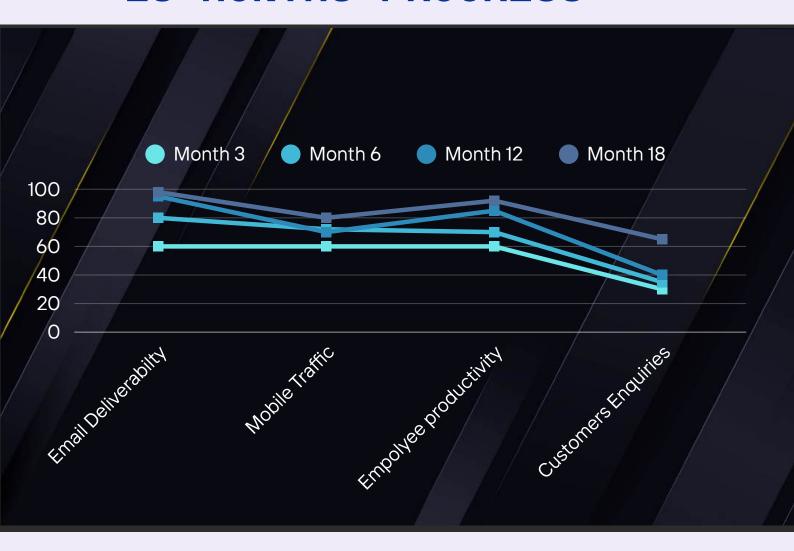
### **Enhanced Online Presence:**

60% reduction in page load time 45% increase in mobile traffic within three months 98% performance score on Google Lighthouse

### **Improved Communication:**

99.8% email deliverability rate 95% reduction in spam emails 99.99% email server uptime

### **18 MONTHS PROGRESS**



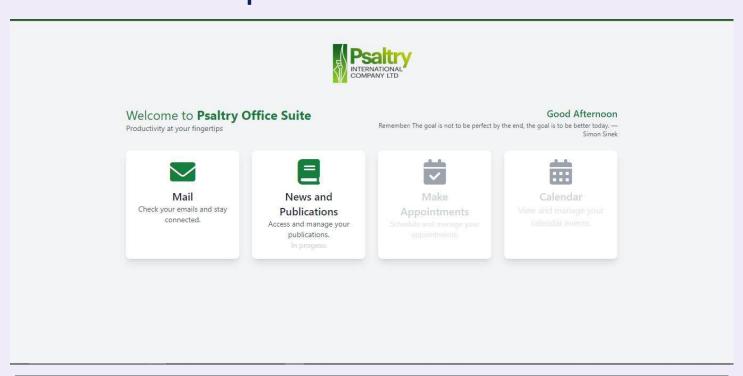
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### **Increased Efficiency:**

92% of employees reported improved productivity
70% increase in customer inquiries via the web app
4.8/5 customer satisfaction score for the new digital solutions

### **Data-Driven Decision Making:**

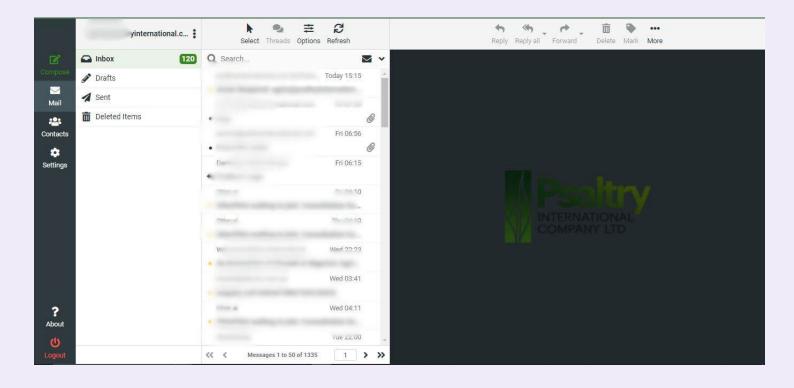
Real-time access to critical agricultural data Improved forecasting and resource allocation

### **Scalable Infrastructure:**

Systems designed to accommodate future growth Reduced IT maintenance costs

### **Successful Project Delivery:**

Completed on time and within budget Seamless collaboration between Digisperts, Baselinks, and Psaltry 100% fulfillment of project requirements



# CLIENT FEEDBACK

"Working with Digisperts Technology Limited the Psaltry International digital transformation project / exceeded expectations in every way. As a consulting firm, we needed a reliable technical partner who could deliver high-quality solutions for our client, and Digisperts proved to be the perfect choice. demonstrated exceptional expertise in web application development and email server implementation. The project management was outstanding they maintained clear communication channels, met all deadlines, and showed great flexibility in accommodating our client's specific requirements.

